PERFORMANCE MEASUREMENT COUNTIES

Advisory Meeting
February 9, 2000 at 10:00 A.M.
Hungry Hunter Restaurant
450 Bercut Drive
Sacramento, California
(exit at Richards Blvd. From Interstate 5)

SUMMARY

- 1. Welcome-Richard Trujillo welcomed the PMC supervisors. He said that Joeana was out on vacation and would return next time.
- 2. Agenda Review-Richard Trujillo asked the supervisors for any additional agenda items that needed to be added. Two items were identified.
- 3. Summary Review-Richard Trujillo asked supervisors if there were any changes to the summary. No changes were noted.
- 4. QDS update/Edits Review Team-Richard Trujillo reported that a team consisting of Gerry Greer, Donna Laird, Pam Neely, Carl Laya, Marian Norris, Karen Crum and Hector Hernandez met to review edits and definitions. Gerry, Donna and Pam proceeded to report to the PMC supervisors the process that was used to review the items. Everyone felt that the process to improve both edits and the definitions can improve our quality and accuracy and reduce the effort in data reconciliation. A draft of the changes was provided to the supervisors. The draft consists of over 140 recommendations. Once a final product is identified and programming changes take place a beta test will be conducted to test the accuracy of the changes. The counties will be involved in the beta testing. Richard stated he preferred as many counties to beta test as possible because this would provide good feedback on the product.
- 5. Field Operations Presentation-Kris Waters represented FOB as Tom had a conflict in the meeting schedule. Kris spoke about the organizational changes in FOB and Gail Dershewitz asked if Kris or Tom could get the PMC supervisors an organizational chart and identify the duties of FOB staff. She asked if this could occur before the San Luis Obispo conference. Kris reported that the Food Stamps draft rolling error rate for FFY '99 has been identified as 9.89% and this amount compares to 12.29% for FFY '98. Although this is a big improvement Kris stated that the national average also dropped. She would provide additional information next month.
- 6. Food Stamp Publications-Earl Davis presented the latest results of the Food Stamp publication. He reviewed some of the tables in the report and identified their significance. He reminded everyone that the tables come from the data all counties provide.
- 7. Sample Month update-Richard Trujillo reported that he had received several comments on changing the month that is used. Some counties expressed a desire to use the report month while others wanted the sample month. Some of the counties did not like using the report month because it impacts them on the completion timeframes. Richard handed out federal guidelines that allow states to use either month on 5 review items. However, once a certain method was chosen it had to be used for the whole FFY. After discussion among the supervisors it was decided to retain the current method and review this decision before FFY2001.
- 8. Questions and Answers-Richard Trujillo thanked the PMC supervisors that had sent him questions in the past month. He had been able to research the issues and place them on our web page. He encouraged everyone to do the same.

- 9. Data Reconciliation update-Hector Hernandez reported that he would have the final numbers on the cases at the next meeting.
- 10. Annual Conference-Daphne Criswell reviewed the latest information on the upcoming San Luis Obispo conference. The dates for the conference have been identified as: arrival and registration on May 30th; conference begins on May 31 and concludes on June 1, 2000. She invited all PMC supervisors to provide agenda ideas. Two items that were identified in the meeting were: ask FNS to provide training on case documentation and Hector on how to use the Internet. Daphne requested that the CDSS identify how many of their staff will attend the meeting by February 28.
- 11. Work Participation Rates-Daphne Criswell stated that the WTW cases were getting too late to the counties. They had received these samples about one week after their regular samples. They wanted to know whether they could arrive at the same time or extend their deadline. Richard will follow up with Frank Andersen. Also, she expressed a concern about the number of cases that are being dropped as NSTR9not subject to review). She was concerned that counties might have to make up the differences at the end of the review period. Richard stated he would also forward this concern to Frank.
- 12. CalWORKs QC-Bill Corder expresses a concern about what the QC review requirements will be effective April 2000 in the Class 600 after the six month waiver is over. His staff will be doing the reviews and he wants to plan ahead for the workload. He said he had talked to Tom Benson but there had been no resolution. Kris Waters will discuss with Tom and report next month.
- 13. Next Meeting: March 15, 2000 ****SEE NOTE BELOW
- 14. THE DECISION IS IN YOUR HANDS ON THE SITE OF OUR NEXT MEETING. I HEARD GOOD AND BAD ABOUT THE HUNGRY HUNTER. THE GOOD: FREE PARKING, BETTER ROOM, OPEN MENU. THE BAD: POOR LIGHTING, THE NOISE, FOOD SERVING WAS NOT ORGANIZED.

HERE ARE THE VOTING CHOICES: (YES) CONTINUE GOING TO

HUNGRY HUNTER AND WORK ON

THE BAD.

(NO) RETURN TO OUR ORIGINAL

LOCATION

PLEASE VOTE BY MARCH 7^{TH} BY FAXING YOUR VOTE TO HECTOR AT: (916) 653-5404